

TULA Annual Report (2021-22)

TULA-Miranda House Consumer Club commenced this Academic year of 2020-21 with all the enthusiasm to spread the word of consumerism around. TULA, which stands strong with its values and determination, began its academic year on 11 September 2020 with students joining in large numbers from the Second and Third Year respectively. Since the pandemic delayed the arrival of the First Year students to the college, the orientation date was also postponed. The new Union along with the heads of various verticals of TULA MHCC such as Research and Redressal, Editorial, Logistics and Creative, Public Relations and Sponsorship took charge.

On 28th October 2021, the Vigilance Awareness Week Programme was conducted by TULA-MHCC in collaboration with the Department of Political Science. Mr. Shakti Sinha, Honorary Director, Delhi School of Public Policy and Governance, University of Delhi graced the webinar with his presence as a keynote speaker. The program started with the Integrity Pledge wherein participants promised to be vigilant consumers in today's world followed by the keynote speech by Mr. Sinha, poster presentation, and a Vigilance Awareness Quiz. TULA organized its virtual Orientation Programme on 25th of November 2020 for the first-year students which was joined by hundreds of students from various departments. The president Bharti Khandelwal welcomed the batch of 2020-2023 informing all students about the exemplary contributions of TULA in promotion and protection of consumer rights. TULA is one of the most active Consumer Clubs in Delhi University.

TULA, Miranda House Consumer Club celebrated National Consumers Day on the 24th December 2020. TULA hosted speakers, Dr. Malay Neerav, Associate Professor, Department of History, St. Stephens College, University of Delhi, and Dr. Ishita Rutabhasini, Professor, Amity University. Dr. Neerav addressed the audience on one of the significant topics i.e.; 'Consumer Protection in India – A Historical Perspective' followed by Dr. Ishita's speech on yet another insightful topic, 'Consumer Protection Act, 2019 and Misleading Advertisement'. The Research and Study vertical of TULA organised many discussions on a range of topics such as procedure of filing complaints in Consumer Courts, debates on ethical consumerism and its implications. In January, the Fresher's Talent Search was conducted in which activities like Creative writing and Photography Competition were organized. The entries received were jaw-dropping and Deeksha and Silky Jain were announced as the winners.

TULA conducted one of its most awaited events of the year, the 16th 'Annual Workshop on Consumer Affairs' from 25th February to 27 February 2021 conducted online for the first time. The workshop gave the students opportunity to listen to and interact with experts such as Mr. Anupam Lal Das, Senior Advocate in Supreme Court and Ms. Barnali Choudhary, Advocate in Supreme Court of India, Dr. Chandrachur Singh, Associate Professor, Hindu College, University of Delhi who illuminated various aspects of the Consumer Protection Act, 2019 on the first day. The session was followed by a brief quiz for the workshop participants. The second day saw speakers like Mr. Gaurav Shorey, Founder and Managing Director of Partnerships for Sustainable India (PSI) Energy and Mr. Anuj Saxena, Advocate in the Supreme Court of India who spoke for adopting sustainability as a way of life and consumerism and consciousness respectively. This was followed by the enactment of a "Virtual Mock Consumer Court" by the members of TULA. The third day commenced with a session by Mrs. Nandini Dutta, Associate Professor, Miranda House on "Consumer is the King" followed by Ms. Nuzhat Khan, former Dean, Faculty of Law, Jamia Millia Islamia, and Prof. Padmakali Banerjee, Vice-Chancellor, Amity University who discussed issues of online

shopping and consumer optimism and adaptation respectively. The workshop concluded with a "What did we learn" session where the participants shared their experience and included all learnings of this 3-day workshop.

Meanwhile, the society is ready with 2020-21 Issue of *SANTULAN*- the annual magazine of TULA, scheduled to be released in the end of June 2021. Like every year, the magazine displays a beautiful collection of research articles, reviews, posters, poems, and surveys. TULA also celebrated International Consumer Rights Day on 15th March on all its social media handles making consumers aware of their rights. The activities of this session ended with Maria Latif Trumboo taking over as the President for the new union on 19th April 2021.

The academic session 2020-21 was a fruitful venture filled with the spirit and determination to learn and grow. The ongoing pandemic didn't dampen our spirit and with the efforts and hard work of the entire team of TULA, we came out with our annual magazine Santulan.

