



Miranda House

UNIVERSITY OF DELHI

Internal Quality Assurance Cell

Action taken report for the non-teaching staff based on the feedback

Non-teaching staff is an integral part of the college community. They were satisfied with the opportunities for personal and professional growth. They expressed their satisfaction with the skill enhancement opportunities and the overall work atmosphere in the college. They were also satisfied with the infrastructure linked to banking, canteen and medical facilities. Seventy percent of them were also highly satisfied with the timely and prompt financial reimbursements of medical bills, leave travel allowance and the educational allowance. The feedback taken from them displayed their satisfaction with the overall facilities provided in college for their growth and welfare. As a part of skill enhancement the College provides training in office automation to the office staff. Laboratory staff is an important part of the non-teaching community. For their skill enhancement the college routinely provides training in safety measures. Concerns about internet connectivity are dealt with as explained in the action taken report of teaching feedback.

A handwritten signature in black ink, reading 'Nisha', written over a diagonal line.

Dr. Nisha Vashishta

Coordinator, IQAC